Student Service Centre

SSZ
three letters, great service
Student Service Centre (SSZ)

SSZ – we are your first point of contact. Here you can find all advisory services of the University of Konstanz easily and directly. We offer information on studying, you can get your student identity cards and enrolment certificates, register for events, make appointments for consultations, and we help you with applications and many other formalities. In short: we are here daily to support you in all study-related matters. You can find us on level B4!
Study Information Desk

What we can do for you:
– we offer comprehensive information on our study programmes
– we provide initial information on studying at German universities
– we arrange appointments for the Central Student Advisory Service and the Binational School of Education
– you can register for courses and events of the Central Student Advisory Service and the Career Service
– we certify university documents
Academic Requests

What you can do here:
– clarify questions on the re-registration process
– take leave of absence
– exmatriculate
– change your address or name
– get your student identity card (UniCard)
– get certificates of study and certificates of enrolment
Info-Desk

Our info-desk offers not only study and career information (in German), but much more!

What can you find here?

– study and career guides
– information on all important topics around studying and careers
– brief information on our study programmes
– a PC-work place to search the internet
– information on advice services and events
Why visit the area International?
– get support with visa issues, municipal (de-)registration, insurances, free student German bank accounts, finding housing and much more
– submission and collection of Erasmus documents
– get information on excursions
– learn about exchange opportunities worldwide
– get information on study programmes of our partner universities
– get information on international places of study, visa application, TOEFL, scholarships
– read testimonials of students who have been abroad
– and much more

Self-service terminals – for what?
– get your new transaction numbers for StudIS (our student information system)
– print your current certificates for study
– change your address
– use our „Fotobox“ for free to make a digital passport photo for the UniCard
Consultation Corner

Here our university services as well as external service providers invite you to drop in during their consultation hours:

– Binational School of Education
  (Tuesdays and Thursdays 12:00 noon to 2:00 p.m.; during the semester break Thursdays 12:00 noon to 2:00 p.m.)

– Promoting families „Studying with child“
  (Wednesdays 10:00 a.m. to 12:00 noon)

– Voluntary tutoring society „Tintenklecks e.V."
  (during the semester Mondays 11:00 a.m. to 12:00 noon)

– Arbeitsagentur (job centre) Konstanz-Ravensburg
  (during the semester Thursdays 10:00 a.m. to 12:00 noon)
Contact

University of Konstanz
Division of Student Affairs and Teaching
Student Service Centre (SSZ)
Universitätsstraße 10
D-78464 Konstanz
+49 7531 88-3636
fax +49 7531 88-4138
– uni.kn/en/study/get-in-touch

Opening Hours

Mondays to Thursdays 9:30 a.m. to 2:00 p.m.
Fridays 9:30 a.m. to 1:00 p.m.