1. Q: Is this presentation going to be available for us to review after it has finished?  
A: Yes, it is. We will put it on the website for download and inform you by e-mail on where to find it.

2. Q: Is there any accommodation applications for exchange student?  
A: All exchange students were offered housing through the application for exchange studies. If you haven't applied for housing yet, please look for a place on the private housing market and check our website for the platforms.

3. Q: Are all the International students going to live in the same building?/in the same area?  
A: You may receive a room in any of the Seezeit residences. They are all about max. 20 minutes from each other and the university.

4. Q: Should everyone have a buddy?  
A: We recommend students to have a buddy because through the buddies, you get to know local students easily. In any case, you are not allocated one automatically but would have to apply for the buddy programme.

5. Q: can buddy come to get me in the airport?  
A: Your buddy may pick you up at Konstanz train station. The closest airport is Zurich airport which is one hour by train. It is easy to catch a train so that the buddy may just take you from the train station to your accommodation.

6. Q: And in the case if I haven't one, can I have problems or it's still possible to do everything by myself?  
A: Of course, you can find your way around without a buddy as well. If you join the orientation programme, there will be us and our tutors to assist you, too.

7. Q: Is there any support to get the visa or German bank account? I heard that we can get them just in Germany.  
A: If you need to have a visa for studies in Germany prior to entry, you do the visa process with the German embassy or consulate. If they ask for a blocked account with a German bank, you can open this account from abroad. If you come from one of the countries mentioned in the presentation, you can travel to Germany with your passport and we support you to get your residence permit and bank account in Germany.

8. Q: Could you please suggest transportation options from Munich airport to the Seezeit student accommodations? And could you please let me know an estimation of the price?  
A: From Munich, you can either take the train or the intercity bus (from 11 Euros). In Konstanz, you take a local Konstanz bus to your residence. Please check the arrival section on our website for the connections.

9. Q: Should I open a blocked account before my arrival day?  
A: If you need it for the visa process, you have to do it from home. If you can enter Germany with a passport only, you can do it from here.

10. Q: So we do not need to get health insurance until we actually get there, correct? Or do we need to get it upon arrival?  
A: If you are a non-EU student, we recommend you to take out a German health insurance from abroad. You can do that by e-mail. Please check out the preparation section of our website: https://www.uni-konstanz.de/en/international-office/study-in-konstanz/preparation/

11. Q: Should EU-Students also prove that they have money for studying term? Or it's only for non-EU-Students?  
A: The financial proof only applies to students with non-EU nationality. It has to do with the visa/residence permit. No need for EU students :)

12. Q: Do I need to get an extra German private health insurance, if I am over 30, but EU citizen and have
EHIC (European Health Insurance Card)?
A: If you have an EHIC, just bring it and use it for visits to the doctor. No extra insurance is necessary.

13. Hannah Newell: For proof of financial stability, can the blocked account be done before arrival so the paperwork is in order for a residence permit or does an account need to be opened in person?
* Alexandra Frasch: You can apply for a blocked account from your home country already. I would recommend to prepare everything, if you can, from home.

14. Q: Should I pay for Health insurance if I have EHIC?
A: If you are a non-EU national and need a visa in Germany, you may have to take out a German state health insurance as well.

15. Q: Alexandra, sorry to ask again, but what about EU student over 30 and health insurance, do I need to get something extra?
A: No, you needn't. For enrollment, the university usually doesn't ask for health insurance if you are over 30 years. It would be just for your own safety.

16. Q: I paid the university fee over wire transfer but it may not have gotten there by January 15th, is that going to work?
A: Don't worry, we will get back to you during the orientation programme if we haven't received your payment. There will be time to follow up on it then.

17. Q: If we are registered for GO-Konstanz, how are the German Language courses chosen?
A: We will do an assessment with you on the first day. According to your results, we will form groups for the duration of the classes.

18. Q: Can learning agreement be signed in the university department so that I can get a scanned version with signature and we do not have to send it by regular mail?
A: You can send the learning agreement by e-mail to your departmental ERASMUS coordinator if you need it before departure.

19. Q: We need to pay for GO Konstanz now right? I have recieved an email from it but I haven't been told where to pay... the email says that they asked me to pay at the confirmation but I can't find that email any where
A: You can find the confirmation for your GO Konstanz place and the payment details if you log into the mobility online platform. It is provided along with your admission letter.

20. Q: can i use my actually bank account, or its necessary to open a german bank account
A: For under 30 year olds, German bank accounts are cost free. For the rent and other payments, it may be convenient to have a German bank account. We help you with opening an account during the orientation programme.

21. Q: From which site can I select the courses ?
A: https://www.uni-konstanz.de/en/international-office/study-in-konstanz/learning-opportunities-for-incoming-students/courses-taught-in-english/

22. Q: Can we get a LAN cord and router there?
A: You should provide it by yourself. Of course, you can also buy it in town.

23. Q:International Exchange Students 3: I’ve already paid University fee (90EUR) but I hasn’t received any confirmation of payment. Is it a problem or you just do not send these confirmations?
A: We don't send out confirmations, I am afraid. Once you go for the enrollment, my colleagues will confirm your payment. In any case, if you have transferred the money already, please bring a print-out of your payment just in case.
24. Q: When should the Buddy partners contact each other?
A: As soon as you know who your buddy is, you may get in touch. If you have any practical questions on arrival, shopping in Konstanz etc, you can already get help from your buddy.

25. Q: Is the amount of money high to open a bank account for over 30?
A: It is not too expensive to have a German bank account. Probably about 5 Euros per month.

26. Q: Will we get emails if we have not paid University fees or fees for GO-Konstanz?
A: We don't confirm on payments, I am afraid. During the registration for GO Konstanz on the first day, we will tell you in case we haven't received your payment.

27. Q: Should everyone have a German bank account? Or it's only or non-EU-Students?
A: It is usually more convenient to have one, but it is not compulsory, of course.

28. Q: Who is best to send further questions to after this webinar is over? I've found that a lot of my emails have been left unanswered and it is 5am at the moment and I am half asleep so will have more questions later most probably
A: Of course, you should get some for sleep. You can always get in touch with us by international.incoming@uni-konstanz.de

29. Q: I have not received a confirmation letter from Seezeit, was there anything we were supposed to submit other than the request for accommodation and the deposit placed during the application process?
A: If you applied for April, you will get your room allocated within the next weeks. You should have received a confirmation of reservation. If not, please contact us again.

30. Q: for EU-student, what should we do for the landlord?
A: Any student should ask the landlord for a confirmation letter on their moving in date.

31. Q: Is a semester public transportation ticket included in the semester fees?
A: A subsidy is included. The semester ticket starting in April is available for about 50 Euros.

32. Q: so when I'm in konstanz i need to ask the landlord for the confirmation letter?
A: Yes, you should.

Open Questions (2)

33. (Deleted) Q: Brilliant, thanks
34. (Deleted) Q: so if my buddy gets the keys, can i come during weekends
35. Q: I am sorry, I am still confused about 30+ EU citizen health insurance - should I get a private one in addition to EHIC? (it was said above that not, but Mr Lutzenberger just told that it would be necessary?)
36. Q: I chose my classes based on the Winter 2017-2018 course catalogue - does this mean I can only confirm my class schedule upon arrival considering the course catalogue will likely change for the Summer Semester coming up?